



**Nueces County  
Community  
Action Agency**

*Helping People, Changing Lives.*



# ANNUAL REPORT 2021-2022



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# PLEDGE

We promise to provide you with courtesy, dignity, respect and confidentiality in the delivery of services.



## CHIEF EXECUTIVE OFFICER'S LETTER

A Message from the Chief Executive Officer


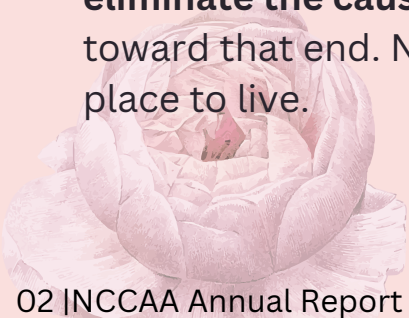
The Nueces County Community Action Agency (NCCAA) continued to focus on the needs of our community by providing comprehensive assistance to those most in need.

In 2021-2022, NCCAA continued to provide services including the

- Birth-to-Five Head Start (B5HS) Program which served children from 0 to 5 years of age and ten expectant women;
- Case management services provided financial assistance for educational attainment;
- Affordable housing for nineteen income eligible tenants;
- Weatherization Assistance Program (WAP) provided home energy efficiency measures to eliminate potential high energy burdens;
- Low Income Home Energy Assistance Program (LIHEAP) provided utility assistance and heating and cooling measures.

NCCAA's Board of Directors, B5HS Policy Council Members and staff assisted the clients and families by providing quality services in Nueces County.

**NCCAA's mission is to work with partners to apply comprehensive strategies to eliminate the causes of poverty in Nueces County** and we will diligently work toward that end. NCCAA remains committed to making our community a better place to live.



Respectfully,  
Alma A. Barrera, CEO



# BOARD OF DIRECTORS 2021-2022



## REP. OF PUBLIC SECTOR

- Vic Medina, (State Rep. Todd Hunter) **Chairperson**
- Angie Ramos, (State Rep. Abel Herrero) **Secretary**
- Aidee Hernandez, (Joe A. Gonzalez, Co. Comm. Pct. 2) **Treasurer**
- Rose Soto, (John Marez, Co. Comm. Pct. 3) **Parliamentarian**



## REP. OF THE LOW INCOME SECTOR

- Aminta Garcia, Rep. for Banquete Neighborhood Council
- Jean Gaskins, Rep. for Austin/Zavala Neighborhood Council
- Maria Pacheco, Rep. for United Council of Robstown
- Ashley Payne, Birth to Five Head Start Policy Council



## REP. OF PRIVATE SECTOR

- Betty Jean Longoria, Westside Business Association
- Dr. Nicholas L. Adame, LULAC Council #1
- Lucinda J. Garcia, Attorney, **Vice Chairperson**
- Maria E. Garcia, TAMU Health Science Center





# Our Local Leaders

## Birth-to-Five Head Start Policy Council

### ***Austin HS***

Michelle Costilla

### ***Centro de Niños EHS/HS***

Sarah Martinez

### ***Cliff Maus EHS/HS***

Janelle Garcia

### ***Gulfway HS***

Ashley Payne

### ***Kids of the Neighborhood EHS***

Jennifer Perez

### ***La Armada HS***

Natalie Ramos

### ***Little Hornet EHS/HS***

Sherly O'Briant

### ***Los Pequeños EHS/HS***

Randy Duran

### ***Navarro EHS/HS***

Belinda Caudillo-Duran

### ***Navigation Pointe EHS***

Jacklyn Ramirez

### ***Northwest Campus EHS/HS***

Joe Hayen

### ***Riversquare EHS/HS***

Claudia Infante

### ***Salazar EHS/HS RISD***

Hilaria Hobbs

### ***Soledad EHS/HS***

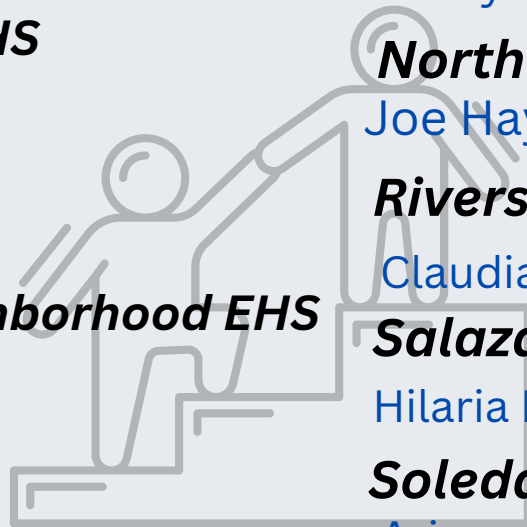
Arianna Perez

### ***Spirit of Hope EHS/HS***

Irene Aguilar

### ***Stepping Stone EHS/HS***

Ysena Medellin



# Introduction

Nueces County Community Action Agency creates opportunities for success; by providing services that match the scope of our strategic goals; affordable housing, quality school readiness and child development, adult education and job skills, health and well-being, and established community resources. The agency strives to make the maximum impact by providing comprehensive services to the children and families of Nueces County.

Children and their caregivers receive the support and resources they need to succeed. Our programs support participants through some of the most tumultuous, uncertain times of their lives. Programs eliminate the causes and conditions of poverty with the provision of targeted assistance through, education and individualized support. To ensure those we serve have the knowledge and resources needed to reach long-term economic stability, our programs encourage participants to invest in their own futures while receiving supportive guidance from our expert team.

Community Action is about empowerment: empowering our participants, empowering each other, and empowering our community to be the best it can be. We believe that by working together with our community, we can – and will make strides to – eliminate the causes of poverty.

## National Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.





# Our Programs



## *Community Services:*

A division of Nueces County Community Action Agency (NCCAA) which provides a variety of programs intended to empower people and build thriving communities by providing services that directly impact households transitioning out of poverty.

These services include:

Case Management, Tuition Assistance, Affordable Housing, Utility Assistance, Weatherization, Home Preservation and Modification, Information and Referral Resources and Notary Services

\*Currently, we are providing rental and water utility assistance through CARES funding for eligible customers impacted by COVID-19.

## *Birth-to-Five Head Start Program:*

A comprehensive program based on providing quality services and the healthy development of children and families from low income families who qualify and reside in Nueces County. The key values are: Integrity and Respect, Diversity, and Teamwork. The services provided include the Early Head Start Program for Expectant Women, children ages 6 weeks to 3 years and the Head Start Program for children ages 3-5 years. The program is comprehensive in nature and works with the child, family and community to provide a continuum of care and resources before, during and after their experience within the program. The services include Disabilities, Education, Family Engagement, Health and Safety, Health, Mental Health, and Nutrition. Services are offered through Home Visitation and Center Base settings.



# Strategic Planning

## Affordable Housing

Objective: Provide homes with weatherization services to preserve affordable housing.

Goal : 44HH

Goal : 72 EHS New slots

Year 1:  
64 homes received weatherization services to preserve affordable housing.

Projection for year 2:  
45 received weatherization services to preserve affordable housing

Goal : 23

## Affordable Childcare

Objective: Convert Head Start enrollments slots to Early Head Start enrollment slots in the Birth-to -Five Head Start program.

Year 1:  
144 Head Start enrollment slots to 72 Early Head Start enrollment slots in the Birth to Five Head Start Program.

Projection for Year 2: Apply for reduction to increase enrollment slots in Early Head Start and reduce Head Start enrollment slots in Head Start. If reduction is approved, EHS will remain at 424, HS will be 300, and EWP will continue at 10.

## Health & Well-Being

Objective: Hold community events, including health events to provide training o mental health and behavioral well-being for families.

Year 1:  
26 community/health events will provide mental health and behavioral well-being for families

Projection for year 2:  
33 community/health events will provide mental health and behavioral well-being for families. This includes community gardens, IMIL, Parent Conferences, and National Conferences.



# Strategic Planning

Goal : 42  
individuals

Goal :  
4/ yr

## Adult Education

Objective: Assist individuals obtain job/trade skills that will result in earning a living wage

Year 1:  
25 of customers and staff combined in higher education programs.

Projection for year 2:  
52 of customers and staff combined in higher education programs.

## Increase Community Partnerships

Objective: Increase the number of Memorandums of Understanding or working relationships with other community partners.

Year 1:  
7 MOU's/Working Relationships were established.

Projection for year 2:  
4 MOU'S/Working Relationships will be establishment.

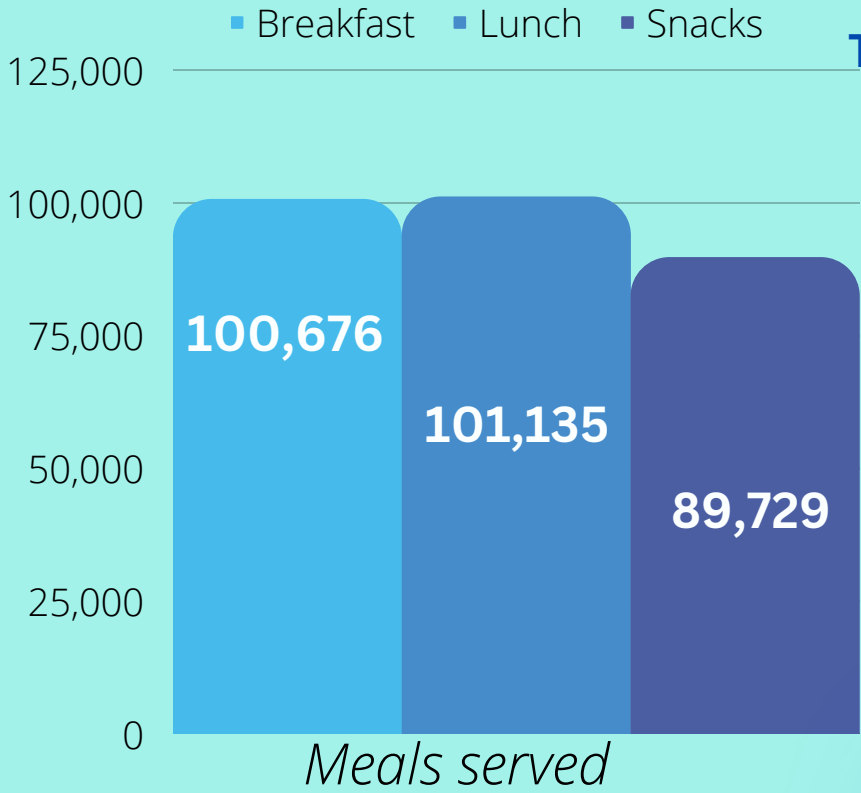


# 2022 Budget Expenditures

Head Start	\$12,871,693
Comprehensive Energy Assistance Program (CEAP)	\$4,312,108
Child Care Food Program (USDA)	\$742,681
Community Services Block Grant (CSBG)	\$419,524
LIHEAP Weatherization Assistance	\$446,995
LIHWAP Assistance	\$8,361
DOE Weatherization Assistance	\$100,198
NeighborWorks <sup>®</sup> America	\$209,620



# BIRTH-TO-FIVE HEAD START PROGRAM NUTRITION SERVICES



**Total Reimbursement 2021-2022**  
**\$697,121.95**



*Health*

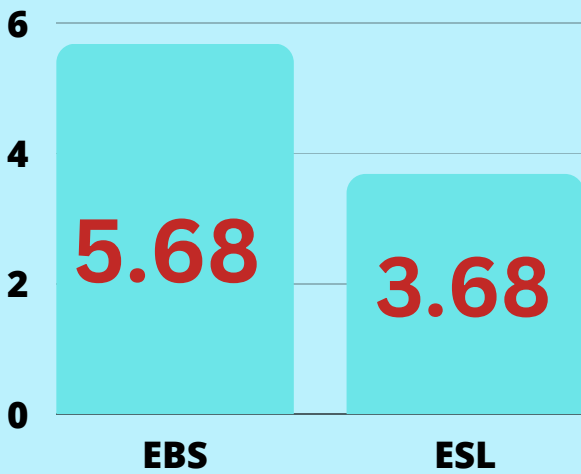
**Weight**  
**Healthy 751**  
**Over 51**  
**Obese 85**  
**Under 29**  
**Improved 99**

<b>Total Health Screenings.....</b>	<b>779</b>
<b>Ongoing, accessible healthcare</b>	<b>.....1160</b>
<b>Up-to-date on all immunizations</b>	<b>.....1154</b>
<b>Accessible dental care .....</b>	<b>1136</b>

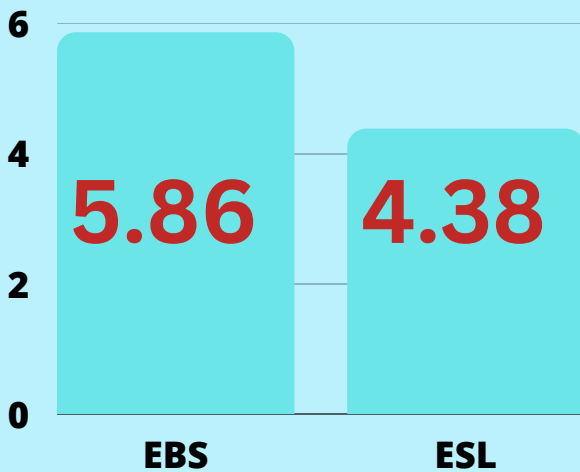
# Birth-to-Five Head Start Education



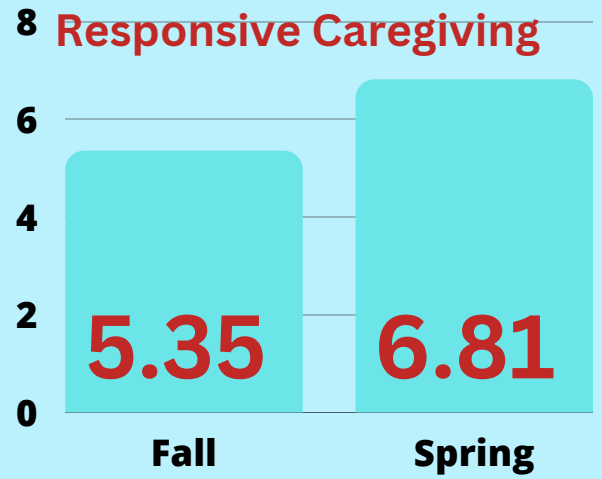
**Toddler CLASS Fall 2021-2022**



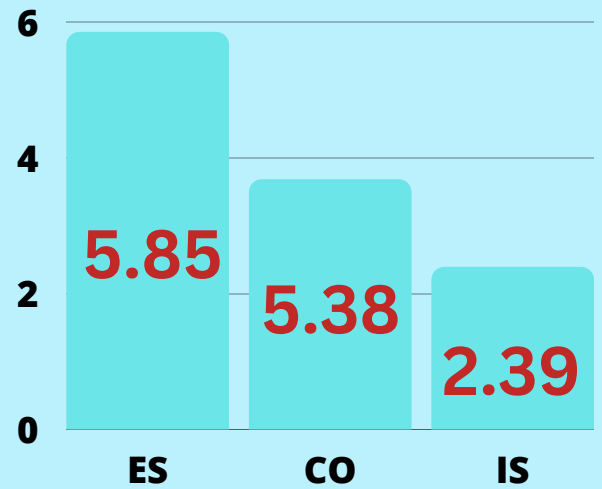
**Toddler CLASS Spring 2021-2022**



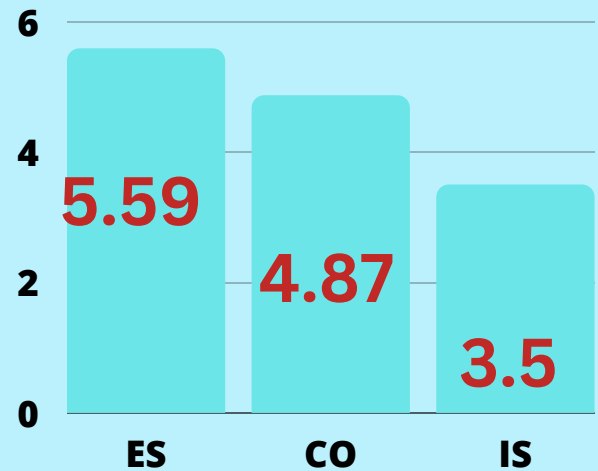
**Infant CLASS 2021-2022**



**Pre-K CLASS Fall 2021-2022**

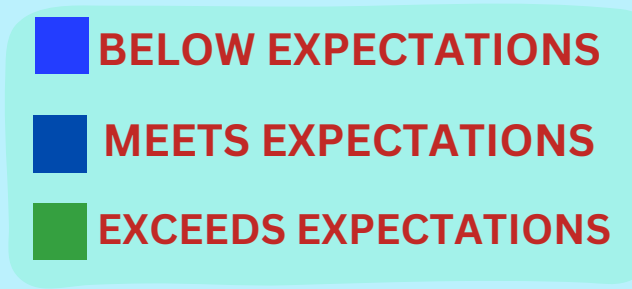


**Pre-K CLASS Spring 2021-2022**

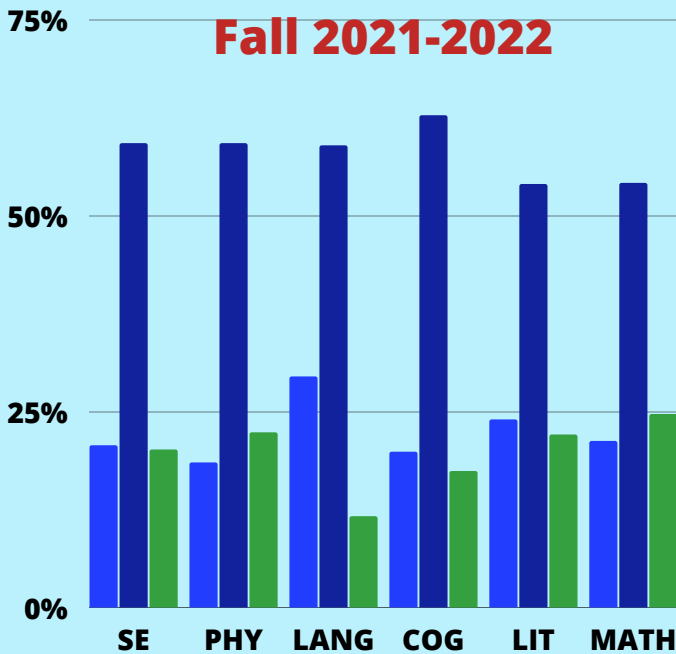




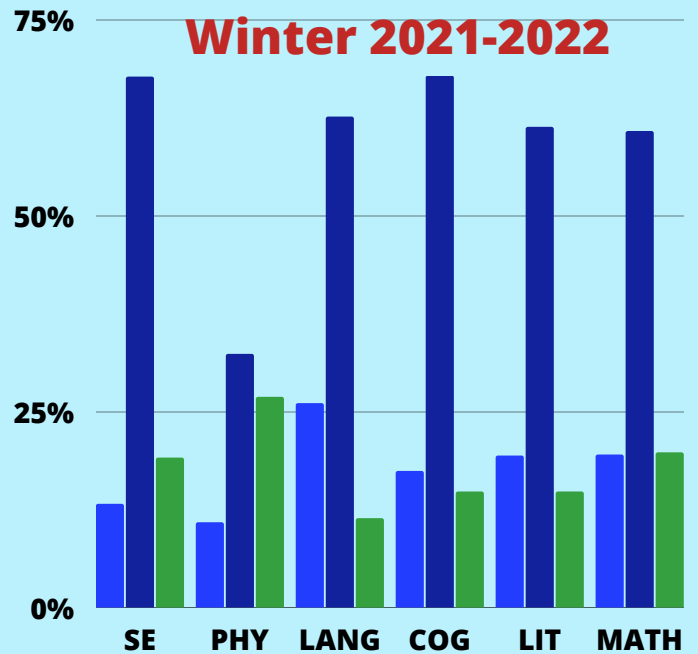
# Birth-to-Five Head Start Education



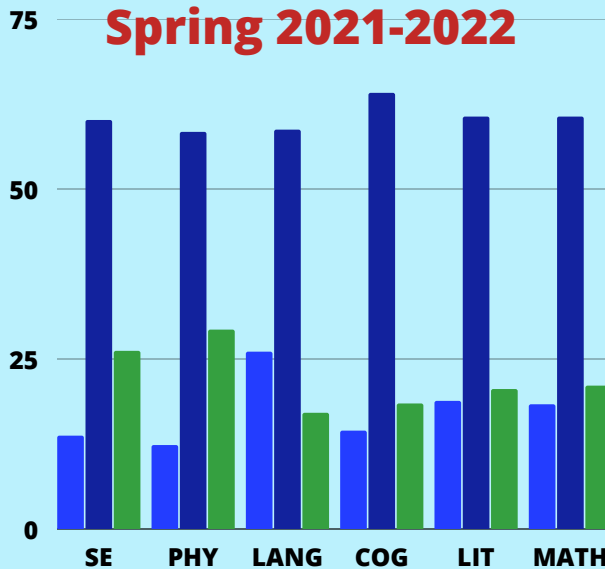
**Widely Held Expectations  
Fall 2021-2022**



**Widely Held Expectations  
Winter 2021-2022**



**Widely Held Expectations  
Spring 2021-2022**



*Key*

- Se: Social Emotional
- PHY: Physical
- Lang: Language
- Cog: Cognitive
- LIT: Literacy
- Math: Mathematics



# ***Birth-to-Five Head Start***

## **E.R.S.E.A**

*Eligibility, Recruitment, Selection, Enrollment, Attendance*

### Eligibility

#### Funded Enrollment

EHS: 352

EWP: 10

HS: 563

### Recruitment Events

Flyer Days: 3

Community Events: 13

Bay Jammin Movies: 8

Channel 3,6,10 News

Radio announcements

Banners at each site

NCCAA Facebook Page

### Selection

Cumulative Enrollment

EHS 566 / HS 630

### Enrollment

Over Income EHS 33 / HS 71

Disability EHS 98 / HS 80

Foster Care EHS 19 / HS 15

SSI EHS 26 / HS 38

TANF EHS 5 / HS 2

HOMELESS EHS 11/ HS 6

Eligibility Income Confirmed

EHS 469 HS 498

### Attendance

August 2021- June 2022

EHS 85.45%

HS 85.36%

**TOTAL: 85.36%**

# ***Expectant Women's Program***



**Total: 29**

## **Medical Services**

**Prenatal Care: 29**

**Postpartum Care: 23**

**Oral Health: 14**

**Mental Health Intervention: 1**

**Education on Fetal Development: 28**

**Nutrition Education: 28**

**Infant Care/Sleep: 28**

**Access Substance Abuse**

**Treatment: 13**

**Received EHS services  
after baby was born: 20**

## **Program Trimester and Risk**

**Enrolled First Trimester: 1**

**Enrolled Second Trimester: 10**

**Enrolled Third Trimester: 11**

**High Risk Pregnancy: 6**



# Family Community Partnership

**Families Served: 1050**

**Experienced Homeless: 17**

**Experienced homelessness and acquired housing: 11**

**Active Duty: 5**

**Veterans: 18**

**Family Partnerships:**

**Parent Education: 15**

**Housing Assistance: 9**

**Employment Opportunities: 26**

**Parenting Education: 2**

**Health Education: 4**

**Financial Education: 9**

**Father Engagement**

**Family Assessment: 178**

**Family Goal Setting: 174**

**HS Program Governance: 58**

**Involvement in HS child's development activities: 218**

**Partnering Education**

**Workshops: 107**

## In-Kind

**Total \$1,841,430.74**

**Volunteers -1,878**

**Hours-16,801**

**Families received the following Program Services**

**Parenting Curriculum....58**

**Education on Preventative Medical/Oral Health.....135**

**Enrollment into and Education or Job training program.....68**

**Assets Building.....11**

**Mental Health Services.....15**

**Emergency/Crisis Intervention.....87**

**Education on Nutrition.....368**

**Education on Postpartum care....128**

**Education on health/consequences of tobacco products used....675**



# Mental Health and Disability Services

Early Childhood Intervention  
41 Referrals

Local Education Agencies  
41 Referrals

Mental Health Consultant  
3 Referrals

Children with disabilities served  
EHS 98 / HS 80

# Training/Technical Assistance

CDA=Child Development Associate

EHS Staff obtained the following:  
CDA: 16  
Education: 0

HS Staff obtained the following:  
CDA: 6

Teachers (CDS) obtained CDA: 14  
Asst. Teachers: 4

Teachers w/Non-Qualifying degrees obtained CDA: 2

(Infant/Toddler) Obtained CDA: 4

Staff Graduated Education Assistance: 1

# ***Health and Safety Events***

***Staff Meetings w/Staff & Family- 37***

***Community Health Fairs- 3***

***Community Partner Texas A&M Univerity- Corpus***

***Christi: Oral Health***

***Program/Fluoride Gel***

***Application- 300 children***

***COVID-19 Vaccine Events- 3***



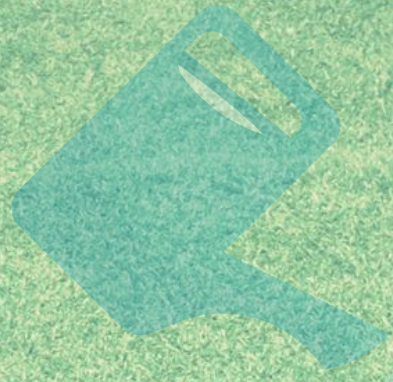
***Community Partner Meetings- 7***

***Community Partner \$4000 Donation for Community Gardens from Rotary Club of Southside Corpus Christi***

***Health Related Presentations for the Community- 7***



# We'd like to thank our Health Community Partners



Amistad Health  
LIONS Club  
Rotary Club  
It's Your Life Foundation  
Texas A&M University- CC Health Science  
Texas A&M University-CC Dental Science  
Texas A&M-CC Environmental Science  
Texas A&M Agri-Life  
Del Mar College- MA Program  
Del Mar College-Dental Program

Superior Health Plan  
Driscoll Health Plan  
Maximus Health Plans  
United Health Plan  
DentaQuest  
South Coastal Area Health  
Education Center  
Education Service Center  
Corpus Christi Health Department  
Driscoll Children's Hospital  
DSHS





# ***Community Partners***

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Nueces County Community Action Agency in compliance with the Head Start Performance Standards has identified community partners who can work with Head Start and contribute services to the program. These partnerships can also be reciprocal in that Head Start can also provide a service or benefit to these partners. Since there are only so many dollars available, NCCAA must form partnerships with others in the community that can deliver some services we need, plus provide the programs the community needs. Generally, a MOU does not require payment or financial obligation like contracts. One partner delivers a service while the other partner provides the client base. Both parties are meeting a need and providing services.

Nueces County Community Action Agency has established an MOU with the organizations seen below:

## **Administrative (11):**

Nueces County, City of Corpus Christi, Flour Bluff ISD, Robstown ISD, Promesa College Prep of Corpus Christi, MERCED Housing of Texas, Corpus Christi Housing Authority, Galallen ISD, Workforce Solutions of the Coastal Bend, AARP, and Del Mar College

## **Disabilities (10):**

Tuloso Midway ISD, Corpus Christi ISD, Flour Bluff ISD, Robstown ISD, West Oso ISD, Galallen ISD, CACOST Project Niños, Early Childhood Intervention Program, The Deaf and Hard of Hearing Center, Del Mar College/Occupational Therapy Assistant Program

## **Education (2):**

ESC 2-Texas School Readiness Project, Del Mar College

## **Family and Community Partnerships (9):**

Consumer Credit Counseling Service of South Texas, Robstown Housing Authority, South Texas Family Planning & Health Corporation, Texas Department of Family and Protective Services, Foster Grandparent Program, Corpus Christi Public Libraries, Women's Shelter of South Texas (The Purple Door), Timon's Ministries, Family Counseling Service

## **Health (5):**

TAMUCC Nursing Program, Superior Health Plan, Driscoll Health Plan, STVT, Amistad Community Health Center, South Coastal Area Health Education Center



# COMMUNITY SERVICES



## *Our Community Service programs include :*

Case Management

Weatherization

Tuition Assistance

Home Preservation and Modification

Affordable Housing

Information and Referral Resources

Utility Assistance

Notary Services

**CEAP funds: \$2,023,048**

**CEAP ARP funds: \$1,246,769**

Individuals: 2,234  
Households: 1,362

Individuals: 473  
Households: 307



The Comprehensive Energy Assistance Program (**CEAP**) is a utility assistance program designed to assist low income households in reducing home energy burdens and to provide consumers with education incorporating best practices in conserving energy in their home.





# COMMUNITY SERVICES



## Heating and Cooling:

CEAP Heating & Cooling funds: \$497,243.56

The following received assistance with A/C repairs, replacement and/or window units

Households: 128  
Individuals: 231



Vulnerable Populations that received help:

86 Elderly



81 Disabled



8: Families B-5



The goal of the Community Services Block Grant (CSBG) is the reduction of poverty, the revitalization of low-income communities and the empowerment of low-income families and individuals to become fully self-sufficient. The Community Services Block Grant is designed to help low-income individuals and families: secure and retain meaningful employment; attain an adequate education; improve the use of available income, obtain adequate housing, obtain emergency assistance, including health and nutrition services; remove obstacles which block the achievement of self-sufficiency; and achieve greater participation in the affairs of the community.

34 households transitioned out of poverty



\$42,570.39

LIHWAP: Low Income Household Water Assistance Program



helped 46 households  
\$63,246



# Community Services

The Low Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives that assist families with energy costs. LIHEAP provides federally funded assistance to reduce the costs associated with home energy bills, energy crises, weatherization, and minor energy-related home repairs.

LIHEAP can help you stay warm in the winter and cool in the summer through programs that reduce the risk of health and safety problems that arise from unsafe heating and cooling situations and practices.

**LIHEAP funds: \$246,096**

**79 Houses Completed**



**180  
Individuals  
served**

The U.S. Department of Energy (DOE) Weatherization Assistance Program (WAP) reduces energy costs for low-income households by increasing the energy efficiency of their homes, while ensuring their health and safety. Through weatherization improvements and upgrades, these households save on average \$372 or more every year according to a national evaluation of the program.

**DOE WAP funds: \$125,470**

- Weather stripping
- Caulking of windows and doors
- Patching Holes
- Insulation of walls and ceilings
- Appliance testing and replacing
- Replacing/Repairing HVAC systems
- Other minor home modifications

**25 Houses Completed**



**46  
Individuals  
served**





# AFFORDABLE HOUSING

## 19 LOW-INCOME RENTAL UNITS

- Two homes in Robstown
- Two apartment units at Staples Street
- Eleven apartment units at Houston Street
- Four apartment units at Crestbrook Crt.

**2 vacancies**



***Working on building additional affordable housing units for the community***

### **WE WOULD LIKE TO THANK OUR PARTICIPATING PARTNERS**

- |  |  |
|--|--|
| <i>Ambit Energy</i>                                | <i>Nueces County Water Control &amp; Imp. No.4</i> |
| <i>Tri-Eagle Energy</i>                            | <i>City of Agua Dulce</i>                          |
| <i>TXU Energy</i>                                  | <i>Nueces County Water Control and Imp. No. 5</i>  |
| <i>Direct Energy</i>                               | <i>Nueces County Water Control and Imp. No. 3</i>  |
| <i>Frontier Utilities</i>                          | <i>City of Driscoll</i>                            |
| <i>Green Mountain Energy</i>                       | <i>City of Bishop Water Dept.</i>                  |
| <i>Reliant Energy</i>                              | <i>CC Util-Assist</i>                              |
| <i>Stream Energy</i>                               | <i>Del Mar</i>                                     |
| <i>NEC COOP Energy</i>                             | <i>Texas Book Store</i>                            |
| <i>Nueces Electric Cooperative</i>                 | <i>STVT</i>  |
| <i>POGO Energy, LLC</i>                            | <i>Scrubs N More</i>                               |
| <i>Robstown Utilities Systems</i>                  | <i>Neighborworks America</i>                       |
| <i>Value Based Brands (4Change Energy Company)</i> | <i>City Of Corpus Christi HOME</i>                 |
| <i>Value Based Brands (Express Energy Company)</i> |  |
| <i>Value Based Brands (Veteran Energy Company)</i> |  |





2 0 2 3  
B U D G E T

<b>Office of Head Start</b>	<b>\$12,667,944</b>
<b>Comprehensive Energy Assistance Program (CEAP)</b>	<b>\$2,608,462</b>
<b>Child Care Food Program (USDA)</b>	<b>\$ 775,501</b>
<b>Community Service Block Grant (CSBG)</b>	<b>\$808,674</b>
<b>Low-Income Energy Assistance Program (LIHEAP)</b>	<b>\$221,893</b>
<b>DOE Weatherization Assistance</b>	<b>\$150,089</b>
<b>NeighborWorks® America</b>	<b>\$175,000</b>
<b>Other Awards</b>	<b>\$150,000</b>
<b>In-Kind</b>	<b>\$3,166,986</b>

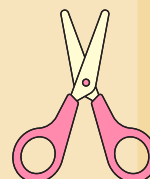
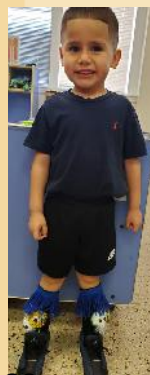
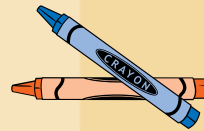


# OUR BIRTH TO FIVE CHILDREN



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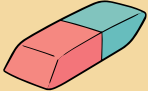
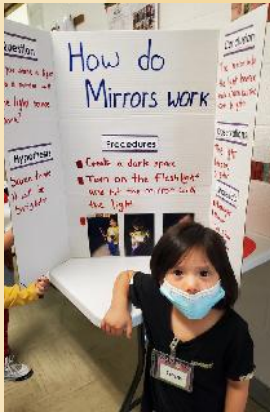




# OUR BIRTH TO FIVE CHILDREN



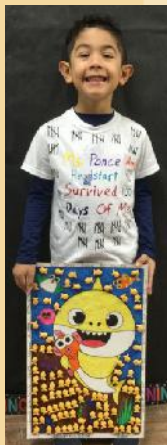
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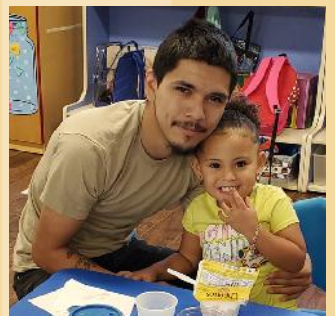
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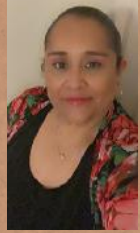
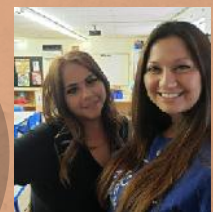


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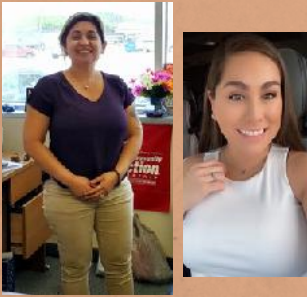
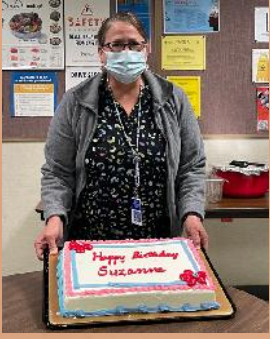


# NCCAA Employees We Are Family





# NCCAA Employees We Are Family







*Helping People. Changing Lives.*

## Community Action Service Centers

Corpus Christi	1006 22nd St. 78405
Rural Services Center	801 E. Main, Robstown, TX 78380

## Birth-to-Five Head Start Centers 2021/2022

Austin	550 Guatemozin St., Corpus Christi, TX 78404
Centro de Niño's	1838 Frio, Corpus Christi, TX 78416
Cliff Maus	1402 West Point, Corpus Christi, TX 78416
Gulfway	5805 #2 Williams, Corpus Christi, TX 78412
Kids of the Neighborhood	126 Watson, Corpus Christi, TX 78415
La Armada	3750 South Port, Corpus Christi, TX 78415
Little Hornet	406 Glenoak, Corpus Christi, TX 78418
Los Pequeños	2801 Morris St., Corpus Christi, TX 78405
Navarro	120 N. 19th, Corpus Christi, TX 78404
Navigation	901 Navigation, Corpus Christi, TX 78405
Northwest	3901 Cliff Crenshaw, Corpus Christi, TX 78410
Riversquare	10342 River Run Blvd., Corpus Christi, TX 78410
Salazar	400 W. Ligustrum St., Robstown, TX 78380
Spirit of Hope	442 Mohawk St., Corpus Christi, TX 78405

## Central Office

101 South Padre Island Dr., Corpus Christi. TX 78405



*Helping People. Changing Lives.*



## OUR MISSION

NCCAA works with partners to apply comprehensive strategies to eliminate the causes of poverty for people of Nueces County.



## OUR PLEDGE

We Promise to provide you with Courtesy, Dignity, Respect and Confidentiality in the delivery of services.



Visit us at: [nccaatx.org](http://nccaatx.org) and on 